



SLIMVAC Pro

CORDLESS VACUUM

**POWERFUL
LIGHTWEIGHT
EFFORTLESS**

USER GUIDE

LET'S GET STARTED.

2 YEAR WARRANTY

**VSV21W
VSV21X
VSV21Y
VSV21Z**



vax.com.au
vax.co.nz

Let's talk safety



Basic safety precautions

This vacuum cleaner is intended for household use only and NOT for commercial or industrial use.

READ ALL THE INSTRUCTIONS BEFORE USING THIS APPLIANCE.

- This appliance is battery-operated, and the battery is charged whilst inside the appliance.
- Keep fingers, hair and loose clothing away from moving parts and openings whilst using the vacuum cleaner.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should not play with the vacuum cleaner. Cleaning and user maintenance should not be made by children.



Don'ts

- Do not pull or carry the appliance by the charger cord, use cord as a handle, close a door on the cord, or pull the cord around sharp edges or corners. Do not place the product on cord. Do not run an appliance on the cord.
- Don't handle the charger plug or use the vacuum cleaner with wet hands.
- Don't use this vacuum cleaner if it has been dropped, damaged, immersed in water or left outdoors.
- Don't leave the vacuum cleaner in one spot for an extended period of time when the brushbar is activated. This vacuum cleaner is fitted with a rotating brushbar which if left in one place may cause damage to the floor surface.
- Don't attempt to remove blockages with sharp objects as this may cause damage to the vacuum cleaner.



Do's

- Always make sure the filter and dirt bin are fitted correctly before using your vacuum cleaner.
- Always turn off and unplug from charger before carrying out any maintenance.
- Turn off all controls on the vacuum cleaner before disconnecting or connecting the charger.
- Take extra care when cleaning on stairs.
- Always protect the charger cord from heated surfaces or near open flames.
- Keep all openings clear and free from debris as this may affect the airflow/suction.
- Store your vacuum cleaner in a cool, dry area. If the filter has been cleaned as per the instructions in this user guide, ensure it is thoroughly dry before storing the appliance away.
- Always use with E-TEK Model ZD012A265050AU charger only.
- Use only Australian Certified approved 10amp extension cords, non-approved extension cords may overheat.

- Only use the vacuum cleaner indoors and keep the area you're cleaning well lit.
- Only Vax recommended tools and accessories should be used with this vacuum cleaner.
- This vacuum cleaner does not stay upright without constant support, in between uses lie flat on the floor in a suitable location so it does not become a trip hazard or can be stepped on.
- Keep the charger in a dry place, and only use the charger indoors.
- Do not use charger with damaged cord or plug. If appliance or charger is not working as it should, has been dropped, damaged, left outdoors or dropped into water, take it to a Vax authorised repair agent prior to continuing use. Please contact our Customer Care Line on: AU: 1300 829 287 / NZ: 0800 829 695 or visit www.vax.com.au / vax.co.nz for your nearest Vax authorised repair agent.

Please keep instructions for further use.

- Don't try to short the terminals of the charger.
- Don't use the vacuum cleaner with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the rating label.
- Don't vacuum up hot coals, cigarette butts, ash, matches or smoking hot burning items or use in an area where there may be harmful fluids (chlorine, bleach, and ammonia drain cleaner).
- Do not vacuum hard or sharp objects such as glass, nails, screws or coins etc.
- Don't not vacuum plaster dust, concrete dust or any other building or vitreous material.
- Do not vacuum flour, baking soda or any other powder-based carpet refresher or deodoriser.
- Do not charge the vacuum in a damp or wet location, this will reduce the risk of electric shock.
- Do not attempt to recharge non-rechargeable batteries.

- Care should be taken to arrange the extension cord as it can be a trip hazard.
- Always carry the vacuum cleaner by the handle.
- The charging port must be clean and free from dust and dirt.
- Store your vacuum cleaner in a cool, dry area. The appliance should be stored in a "charged" condition. Minimum 30-50% charged for best battery life.

BATTERY SAFETY PRECAUTIONS

CAUTION: The battery used in this device may present a risk of fire or chemical burn if mistreated.

Do not disassemble, heat or incinerate, and do not dispose of in fire.

The battery and charger have no serviceable parts. Fire or injury may result.

The battery must be removed from the appliance by a qualified person and disposed of safely.

For best results, charge the battery in a location where the temperature is more than 10°C but less than 37°C. To reduce the risk of serious personal injury, do not store outside or in vehicles.

Do not expose to high temperatures above 38°C.

Thank you for purchasing the SLIMVAC Pro

The SLIMVAC Pro series is designed to make vacuuming carpets and hard floors as easy and convenient as possible, this user guide will help you get the most out of your machine.

Maintaining your carpets and hard floors will not only keep them clean but will ensure that they keep their appearance for longer.

Also inside this user guide are instructions on maintaining your new machine, so that it's ready when you are to tackle your carpets and hard floors.



We're here if you need us

Australia: 1300 VAX AUS (1300 829 287)

vax.com.au

New Zealand: 0800 VAX NZL (0800 829 695)

vax.co.nz

Please make a note of the serial number and model number of the product before calling.

Contents

Let's talk safety

Getting to know your machine

Getting started

Using your machine

Taking care of your machine

What to do if it goes wrong

Notes

Included with your machine

SLIMVAC Pro VSV21W



3-in-1 Tool

SLIMVAC Pro Plus VSV21X



3-in-1 Tool



Long Crevice Tool

SLIMVAC Pro Pet VSV21Y



3-in-1 Tool



Long Crevice Tool



Mini Motorised Tool

SLIMVAC Pro Max VSV21Z



3-in-1 Tool



Long Crevice Tool



Mini Motorised Tool



Microfibre Hard Floor Head

All models come with a charger, wall mount and screws, warranty card and a user guide. Contents vary dependant on model purchased. Pictures shown are for illustration purpose only.

Getting to know your machine



Technical Specification

Name:

**SLIMVAC Pro/SLIMVAC Pro Plus/
SLIMVAC Pro Pet/SLIMVAC Pro Max**

Battery Voltage: **21.6V Li-ion**

Battery Type: **Lithium-ion**

Battery Capacity: **2500mAh**

Run Time: **Up to 37 minutes***

Weight: **2.3kg**

Dust Bin Capacity: **400ml**

Charge Time: **5 Hours**

Charger Input: **220-240V - 50/60Hz**

**Use ONLY with E-TEK Model ZD012A265050AU
charger**

Model Numbers:

VSV21W - VAX SLIMVAC Pro

VSV21X - VAX SLIMVAC Pro Plus

VSV21Y - VAX SLIMVAC Pro Pet

VSV21Z - VAX SLIMVAC Pro Max

Consumables:

Filter Pack: **VFT22A**



Subject to technical change without notice. Pictures shown are for illustration purpose only.

*Runtime is based on internal testing and without accessories attached. Actual runtime will vary under specific conditions or when using different accessories.

Getting started

PLEASE READ 'LET'S TALK SAFETY' AT THE BEGINNING BEFORE USE

Before you begin

CAUTION: Always switch off the vacuum cleaner before connecting or disconnecting the handheld/attachments or removing and emptying the dust bin.

IMPORTANT: The vacuum cleaner is equipped with overheat protection. If for any reason the vacuum cleaner does overheat the thermostat will automatically turn the vacuum cleaner off. This would be indicated by all three lights on the Power and Charge Indicator flashing. If this happens, empty the dust bin and check the vacuum cleaner for blockages. Allow the vacuum cleaner to cool for approximately 1 hour (if you have washed the filter please wait 24 hours for the filter to fully dry before reinstalling back into the machine).

For best cleaning results, filter should be tapped over a bin every 4-6 uses, to remove dirt and debris, and replaced every 6-9 months, depending upon use. Also, regularly remove any threads or hair from around the brushbar for best performance.

Assembly

CAUTION: This vacuum cleaner is not free standing. In between uses or when carrying out any maintenance always lie the vacuum flat on the floor, in a suitable location so it does not become a trip hazard or can be stepped on.



Line up the connector on the reach wand with the floor head. Push the reach wand down onto the floor head until it clicks into place.



Push the handheld down onto the reach wand until it clicks into place.



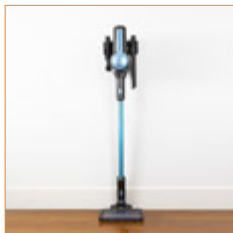
This vacuum cleaner is not free standing and in between uses the vacuum must always be placed in the wall mount or laid flat on the floor, in a suitable location so it does not become a trip hazard or can be stepped on.

Getting started

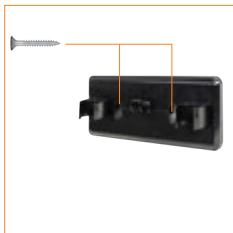
Installing the wall mount

NOTE: The wall mount should be installed near a power supply where the charger cord can extend from the vacuum down to the plug in the wall.

IMPORTANT: The wall mount is not designed to hold the full weight of the vacuum. The floor head should be positioned flat on the surface of the floor to support the weight of the vacuum while the wall mount positions the vacuum in the upright position.



Fully assemble the vacuum and attach the wall mount into the handle. With the wall mount attached, stand the vacuum close to the wall, in the upright position with the floor head flat on the floor.



Holding the wall bracket firmly in place, carefully remove the vacuum. Using a pencil make a small mark for each screw. Use both screws and wall plugs to secure the wall bracket to the wall.



The accessories can also be stored on the wall mount.

Getting started



PLEASE READ 'LET'S TALK SAFETY' BEFORE USE

CAUTION: The battery used in this device may present a risk of fire or chemical burn if mistreated. risk of fire and burns. Do not disassemble, crush, incinerate or expose to high temperatures above 38°C. The battery is not a replaceable part. Use of another battery may present a risk of fire or explosion. Keep away from children. Do not dispose of in a fire and do not remove any component projecting from the battery terminals. The battery and charger have no user serviceable parts. Fire or injury may result. The battery is to be disposed of safely at your local battery recycling centre.

Do not attempt to recharge non-rechargeable batteries. The appliance must be disconnected from the charger before use. In case of battery leakages avoid any contact with the skin. If liquid comes into contact with the skin, wash immediately with soap and water, then neutralise with lemon juice or vinegar. If liquid gets into the eyes, flush with clean water for at least 10 minutes, then seek immediate medical attention.

Charging the battery

NOTE: Fully charge the battery before use. Failure to fully charge the battery before first use may result in poor battery performance. The vacuum can either be charged with the handheld attached to, or detached from, the reach wand.



Insert the charger lead into the charger port located on the base of the handle.



Plug the charger plug into the mains power supply.

Getting started

Charging the battery

WARNING: Do not attempt to use the vacuum cleaner when the machine is plugged in and charging.

WARNING: For best performance the charging port must be clean and free from dust and dirt. The life expectancy of the battery will vary depending on the usage of the vacuum cleaner.

CAUTION: When using the vacuum continuously the battery pack will become hot. If this occurs the vacuum should be left to cool before attempting to recharge. When the battery pack cools, the charger will automatically begin charging.



While charging, the Power and Charge Indicator lights will illuminate to show the current level of charge.

Flashing lights – The battery is charging.

Three solid lights – The battery is fully charged (after 5 hours). The lights will then turn off approximately one minute after the battery is fully charged.

NOTE: Fully charge the battery before using the vacuum for the first time.

During use if the battery requires charging the last light will flash until the vacuum runs out of the power. If this occurs the vacuum cannot be turned on and requires charging, all three lights on the Power and Charge Indicator will flash to indicate this status.

Using your machine

CAUTION: This vacuum cleaner has a constantly rotating brushbar, which is activated when the vacuum is switched on. Never leave the vacuum cleaner in one spot for an extended period of time as this may damage the floor surface.

CAUTION: Ensure that the vacuum is switched off before performing maintenance or troubleshooting checks.

Using your vacuum cleaner



Press the On/Off Trigger located on the handle, the machine will switch 'On'. The Power and Charge Indicator lights will illuminate indicating that the power is on. Press the trigger again to switch the machine 'Off'.



When the machine is in use the Power and Charge Indicator lights will illuminate indicating how much charge is remaining. When the vacuum is running low on power the bottom light will flash indicating that the battery is running low and charging is required.



Multi-Surface Floor Head is engineered for optimal cleaning performance on carpet and hard floors.



Microfibre Hard Floor Head easily captures large debris and fine dust, designed specifically for hard floor surfaces.

NOTE: Microfibre Hard Floor Head is only available with selected models.

Using your machine

Using as a handheld vacuum cleaner

CAUTION: Always take extra care when using the vacuum cleaner on the stairs. Ensure that the vacuum is switched off before fitting or removing accessories.

NOTE: Accessories vary dependant on model purchased.



Press the Handheld Release Button. Pull to separate the handheld from the reach wand.



Choose an accessory and install the chosen accessory into the handheld.



The 3-in-1 Tool easily converts into a dusting brush, upholstery tool or a crevice tool at the press of a button.



The Mini Motorised Tool tackles stubborn pet hair on upholstery, stairs and other compact areas.



The Long Crevice Tool is perfect for cleaning in hard-to-reach areas.

Using your machine



Emptying the dust bin

WARNING: Don't over fill the dust bin to avoid blocking the air flow through the vacuum cleaner. Do not exceed the MAX line indicated on the side of the dust bin.



Press the Handheld Release Button. Pull to separate the handheld from the reach wand.



Hold the handheld over a bin, lift the Dust Bin Lid Release to allow dirt/debris to fall out.

Taking care of your machine

Cleaning and replacing the filter

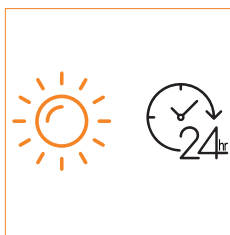
CAUTION: Ensure that the vacuum is switched off before performing maintenance or troubleshooting checks. For continuous best performance, the filter should be tapped over a bin every 4-6 uses, to remove dirt and debris, and replaced every 6-9 months, depending upon use. Do not use your vacuum cleaner without the filter in place.



Press the Dust Bin Release Button and turn the dust bin until the arrow symbol points to the unlock symbol. Then pull away the dust bin.



Remove the filter from the cyclone separator. Tap the filter over a bin to remove any dirt/debris or replace the filter.



Remove the sponge filter from the filter cover and wash the sponge filter under running water, if required (40 degrees max). Allow the filter to dry for 24hrs or until fully dry before reinstalling.



To reinstall the dust bin, ensure that the arrow symbol points to the unlock symbol. Then turn the dust bin until the arrow points to the locked symbol.

Cleaning the cyclone separator



Once the dust bin is removed the cyclone separator can be lifted away from the dust bin by using the handle, as shown. The dust bin and cyclone separator can now be cleaned.



To reinstall the dust bin ensure that the plastic tab on the cyclone separator slots into the groove on the dust bin, as indicated by the arrow symbol on side of the dust bin.

Taking care of your machine

IMPORTANT: If the brushbar has been obstructed, the Motor Protection Sensor may have been activated and the brushbar will stop. Remove the floor head from the machine and clear any obstruction. Refit the floor head, switch on the vacuum cleaner by pressing the trigger.

Removing and replacing the multi-surface floor head brushbar



Switch off the vacuum and press the Floor Head Release Button to detach the floor head from the wand. Slide and hold the brushbar release button with one hand, using the other hand remove the brushbar from the floor head.



Using scissors, carefully remove any threads or hair from around the brushbar and clear any dirt or debris from the floor head. Avoid damaging or cutting the bristles.



When re-fitting the brushbar fit the right side into the housing first. Then line up and slot into place the left side.

IMPORTANT:

For best performance, regularly remove any threads or hair from around the brushbar.

Removing and replacing the mini motorised tool brushbar



Remove the mini motorised tool from the vacuum. Slide and hold the brushbar release button with one hand, using the other hand remove the brushbar.



Using scissors, carefully remove any threads or hair from around the brushbar and clear any dirt or debris from the floor head. Avoid damaging or cutting the bristles.



When re-fitting the brushbar fit the right side into the housing first. Then line up and slot into place the left side.

IMPORTANT:

For best performance, regularly remove any threads or hair from around the brushbar.

Taking care of your machine

Removing and replacing the microfibre hard floor head brushbar



Switch off the vacuum and press the Floor Head Release Button to detach the floor head from the wand. Slide and hold the brushbar release button with one hand, using the other hand remove the brushbar from the floor head.



Using scissors, carefully remove any threads or hair from around the brushbar and clear any dirt or debris from the floor head. Avoid damaging or cutting the bristles.



When re-fitting the brushbar fit the right side into the housing first. Then line up and slot into place the left side.

IMPORTANT:

For best performance, regularly remove any threads or hair from around the brushbar.

Removing blockages from reach wand and handheld



To test for a blockage in the reach wand, drop a small ball of paper into the wand. The paper will drop through if the wand is clear. Use a broom handle or similar blunt object to remove any blockage.



Press the handheld release button and remove the reach wand. Check and clear any dirt and debris from the handheld connection point.

Taking care of your machine



Removing blockages from floor heads and mini motorised tool



Remove the brushbar from the floor head and mini motorised tool and check for any blockages. Use a blunt object to remove the blockage.

NOTE: Contents vary dependant on model purchased.

What to do if it goes wrong

Problem

Solution

Is there an accessory missing?

- Check the contents panel on the box to make sure the part is included with your vacuum cleaner.

Why does my vacuum cleaner have no power?

- The machine, floor head and reach wand may not be correctly fitted. Go to 'Getting Started'.
- The battery may not be charged. Go to 'Getting Started'.
- Battery might be too hot, allow the vacuum to cool for 1 hour.
- The vacuum cleaner has an overheat protection which will cut the machine out. If this has happened, switch off the vacuum cleaner. Remove and empty the dust bin and check for blockages. Clean the filter and allow the vacuum cleaner to cool for approximately 1 hour (if you have washed the sponge filter you will need to wait 24 hours for the filter to fully dry before putting them back into the vacuum cleaner).

Why isn't the light on the vacuum cleaner lit when the battery is charging?

- Check the battery charger is plugged in. Go to 'Getting started'.

Why won't the vacuum cleaner pick up?

- The dust bin may not be correctly fitted, remove the dust bin from the vacuum cleaner and check it is assembled correctly, refit ensuring it's locked into place.
- The cyclone separator is not correctly fitted. Go to 'Taking care of your machine'.
- The filter may be clogged, clean the filter. Go to 'Taking care of your machine'.
- The dust bin may be blocked, empty the dirt container. Go to 'Taking care of your machine'.
- There may be a blockage in the reach wand. Disconnect from the vacuum cleaner and carefully remove any blockages. Go to 'Taking care of your machine'.

Why won't the brushbar turn?

- The floor head/brushbar may be obstructed. Go to 'Taking care of your machine'.

Why is dust escaping from the vacuum?

- The filter may be clogged, clean the filter. Go to 'Taking care of your machine'.
- The cyclone separator may be clogged, clean the separator. Go to 'Taking care of your machine'.

Notes





Distributed By:

Techtronic Industries Australia Pty Ltd

31 Gilby Road, Mount Waverley, VIC 3149, Melbourne, Australia
Careline AU: 1300 VAX AUS (1300 829 287) www.vax.com.au

Techtronic Industries N.Z. Limited

Unit C, 70 Business Parade South, Highbrook, Auckland, 2013, New Zealand
Careline NZ: 0800 VAX NZL (0800 829 695) www.vax.co.nz